

## **INGIMEC QUALITY POLICY**

In order to **improve competitiveness and financial results**, **INGIMEC** has set out the current Quality Policy and has a management system in place in line with **UNE-EN ISO 9001:2015**. In order to implement this policy a Quality and Procedures Manual comprising a set of active documents encourage continual improvements at all levels.

The management identifies the **different parties** that have an invested interest in its activities, defines the **expectations** they have and attempts to satisfy them. It is committed to **fulfilling the legal regulatory and confidentiality requirements and to promoting the Quality System**, which requires the enthusiasm and understanding of the whole workforce and emphasizes that everything **INGIMEC** does must be **client-focused**.

The Quality Management System and **continual** efficiency **improvements** are thus fostered along with the provision of **technical resources** and the necessary **training** to allow staff to carry out their work. The activities that the company performs are summarised in the **Map of Processes** and a periodic **analysis of risks and opportunities** is carried out, along with a **review the of company's operating environment**.

Management adopts the necessary measures in order that staff are aware of the importance of their work in achieving **client satisfaction** and safeguarding the **economic viability** of the company.

**INGIMEC** hopes that its **Clients** and all **interested parties obtain the desired satisfaction** from an innovative company, which strives to stay ahead and, above all, provide quality products and services.

### **General management**

Manresa July 30th, 2018.